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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
09/823,938	03/30/2001	Robert Martin	0102374-00017	7589	
7590 03/30/2004			EXAM	EXAMINER	
David J. Powsner			KNOWLIN, THJUAN P		
Nutter, McClen	nen & Fish, LLP				
One International Place			ART UNIT	PAPER NUMBER	
Boston, MA 02110-2699			2642	8	

DATE MAILED: 03/30/2004

Please find below and/or attached an Office communication concerning this application or proceeding.

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•	Application No.	Applicant(s)					
Office Assists Community	09/823,938	MARTIN ET AL.					
Office Action Summary	Examiner	Art Unit					
	Thjuan P Knowlin	2642					
The MAILING DATE of this communication a Period for Reply	appears on the cover sheet w	ith the correspondence address					
A SHORTENED STATUTORY PERIOD FOR REF THE MAILING DATE OF THIS COMMUNICATION  - Extensions of time may be available under the provisions of 37 CFR after SIX (6) MONTHS from the mailing date of this communication.  - If the period for reply specified above is less than thirty (30) days, a real of NO period for reply is specified above, the maximum statutory perions are period for reply within the set or extended period for reply will, by state any reply received by the Office later than three months after the material patent term adjustment. See 37 CFR 1.704(b).	N. 1.136(a). In no event, however, may a reply within the statutory minimum of thir od will apply and will expire SIX (6) MOI tute, cause the application to become Al	reply be timely filed  ty (30) days will be considered timely.  NTHS from the mailing date of this communication.  BANDONED (35 U.S.C. § 133).					
Status							
1) Responsive to communication(s) filed on 30	March 2001.						
· _ · · · · · · · · · · · · · · · · · ·							
3) Since this application is in condition for allow	_						
closed in accordance with the practice unde	closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213.						
Disposition of Claims							
4)  Claim(s) <u>1-26</u> is/are pending in the application 4a) Of the above claim(s) is/are withdress of the above claim(s) is/are allowed.  5)  Claim(s) <u>1-26</u> is/are rejected.  7)  Claim(s) is/are objected to.  8)  Claim(s) are subject to restriction and	rawn from consideration.						
Application Papers							
9) ☐ The specification is objected to by the Exami 10) ☑ The drawing(s) filed on 26 December 2001 is Applicant may not request that any objection to the Replacement drawing sheet(s) including the correct 11) ☐ The oath or declaration is objected to by the	s/are: a) accepted or b) no drawing(s) be held in abeyarection is required if the drawing	nce. See 37 CFR 1.85(a). (s) is objected to. See 37 CFR 1.121(d).					
Priority under 35 U.S.C. § 119							
12) Acknowledgment is made of a claim for foreign a) All b) Some * c) None of:  1. Certified copies of the priority docume 2. Certified copies of the priority docume 3. Copies of the certified copies of the prapplication from the International Bure * See the attached detailed Office action for a limit	ents have been received.  Ints have been received in A  Iority documents have been  Iority (PCT Rule 17.2(a)).	pplication No received in this National Stage					
Attachment(s)	_						
1) X Notice of References Cited (PTO-892) 2) Notice of Draftsperson's Patent Drawing Review (PTO-948)		summary (PTO-413) s)/Mail Date					
<ul> <li>Protice of Dialisperson's Patent Diawing Review (PTO-946)</li> <li>Information Disclosure Statement(s) (PTO-1449 or PTO/SB/0 Paper No(s)/Mail Date 6 and 7.</li> </ul>		nformal Patent Application (PTO-152)					

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## **DETAILED ACTION**

## Claim Rejections - 35 USC § 102

The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

- (b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.
- 1. Claims 1-26 are rejected under 35 U.S.C. 102(b) as being anticipated by Chang et al (US 5,958,016).
- 2. In regards to claims 1, 2, 3, 4, 6, 7, 8, 9, 11, 13, 15, 16, 18, 19, 20, 21, 23, and 25, Chang discloses a telecommunications system, a processing module and method (PC terminal 29) in communication with an external communication device (col. 14 lines 16-19), said processing module comprising: a message handling object that receives messages fragments from said external device; said message handling object discerning an event and forming a message associated with said event form selected ones of a plurality of received message fragments; and a dispatcher in communication with said message handling object, said dispatcher identifying and invoking a selected process for processing said event, wherein said selected process executes at least one task for providing a communication service identified by said message (col. 2 lines 7-29, col. 5 lines 3-15, col. 6 lines 4-14, col. 8 lines 40-63, and col. 10 lines 19-49).

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3. In regards to claims 5 and 22, Chang discloses a processing module and method, wherein said communication service includes a call feature of a subscriber (col. 6 lines 22-28 and col. 10 lines 32-49).

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- 4. In regards to claim 10, Chang discloses a processing module, wherein the compiled representation is generated from a textual description in a mark-up language of the logic defining the telecommunication service (col. 17 lines 49-62 and col. 18-19 lines 66-11).
- 5. In regards to claims 12, 14, 24, and 26, Chang discloses a processing module and method, wherein said external device is a telecommunications switch (col. 7 lines 53-65).

## Conclusion

- 6. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure. Beckle et al (US 5,153,909) teach a resource control and data handling for central office based automatic call distributors.
- 7. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Thjuan P Knowlin whose telephone number is (703) 308-1727. The examiner can normally be reached on Mon-Fri 8:00-4:30pm.
- 8. If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Ahmad Matar can be reached on (703)305-4731. The fax phone number for the organization where this application or proceeding is assigned is 703-872-9306.

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9. Information regarding the status of an application may be obtained from the

Patent Application Information Retrieval (PAIR) system. Status information for

published applications may be obtained from either Private PAIR or Public PAIR.

Status information for unpublished applications is available through Private PAIR only.

For more information about the PAIR system, see http://pair-direct.uspto.gov. Should

you have questions on access to the Private PAIR system, contact the Electronic

Business Center (EBC) at 866-217-9197 (toll-free).

Thjuan P. Knowlin March 21, 2004

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